

**GO2 GROUP PTY LTD ARE COMMITTED TO MEETING THE QUALITY STANDARDS EXPECTED BY OUR CUSTOMERS AND TO THE CONTINUAL IMPROVEMENT OF OUR PRODUCTS AND SERVICES**

Go2 Group maintains processes and systems appropriate to our area of operations with the objective of providing the framework and platform to:

- Consistently and predictably supply products and services that meet customer needs and expectations in a timely and efficient manner;
- Ensure a consistently high standard of quality is maintained in all endeavours;
- Conform to relevant specification, statutory and regulatory requirements, supply agreements, contractual requirements; and
- Maintain workplaces and environments where continuous improvement in our systems, products and services are embraced.

In meeting these objectives, Go2 Group will manage and maintain a quality system based on ISO 9001:2015, enabling us to:

- Adopt a comprehensive and concise review process that determines the needs of our customer and to work consistently to meet those needs in full and on time;
- Establish appropriate quality objectives, specific performance expectations and targets to ensure we meet our objectives;
- Ensure our personnel are clearly briefed and trained, and are provided the appropriate resources necessary to deliver our quality objectives always;
- Perform regular reviews, identify opportunities and resolve problems expeditiously; and
- Continually improve our processes and management systems.

Go2 Group commitment to quality is aimed to ensure our workers understand and are competent in their role, demonstrate a relentless commitment to the achievement of our objectives, and to provide quality products and services that consistently and reliably satisfy the needs of our customers.

**APPROVED**

10<sup>th</sup> April 2018



**Gordon Allen**  
Director



**Rorey Flynn**  
Director



**Tony Mercer**  
Director